

The Evaluation, Research, and Reporting (ERR) Team in the Division of Innovation and Strategy at Ramsey County provides program evaluation, performance measurement and reporting support to multiple departments in the Health and Wellness Service Team and other parts of Ramsey County. We support areas of the county that are providing critical and basic needs to the residents of Ramsey County.

We support the strategic direction of the county by giving leaders, staff and community information necessary for data and research informed decision-making. Our team is divided into two units, the reporting unit and the evaluation and research unit.

This position reports to the reporting unit supervisor and supports reporting out of the state-run data systems used by Financial Assistance Service and Social Services departments, as well as Social Services' use Electronic Health Records system, NextGen. will provide those departments and units with operational and tactical quantitative data reports.

The purpose of the reporting unit is to help managers and supervisors to make data-driven decisions about the work of their business area. The work of the team involves creating and maintaining internal dashboards, being responsive to the data needs of business areas, and collaborating with the evaluation staff for performance measurement and evaluation.

The Evaluation, Research and Reporting team values collaboration. While some of the work of the Management Analyst 4 will be independent in nature, we work with our internal partners, community members, and evaluators to create useful products and a supportive and innovative work environment.